

## **FAQs for CSB Customers**

### **1. Via Mobile banking:**

- Login to CSB Mobile banking application. Click here to download
- Choose 'Donations and Offering' menu
- Select Guruvayur Devaswom
- Select desired 'Donation Type' (E.g: Annadhanam, E-Hundi, Maintenance etc.)
- Enter donation amount & transaction remarks
- Accept Terms and Conditions & complete the donation transaction
- Receive SMS with the token/receipt number. To download e-receipt visit <https://online.csb.co.in/ereceipts>

### **2. Via IMPS:**

Now donate through mobile application or net banking by IMPS mode with the following details:

| <b>Donation Type</b> | <b>MMID</b> | <b>Mobile Number</b> |
|----------------------|-------------|----------------------|
| E-Hundi              | 9047318     | 8547448813           |
| Cow Maintenance      | 9047319     | 8547448813           |
| Elephant Maintenance | 9047320     | 8547448813           |
| Anna Dhanam          | 9047321     | 8547448813           |