



LUCKY GRAHAK YOJANA

Terms & Conditions • 25 Dec, 2016 – 14 Apr, 2017

- 1. Offer valid from from 25th December, 2016 to 14th April, 2017.
- 2. Bumper prizes will be announced on April 14th, 2017.
- 3. Only Individual payer (consumer) & merchant are eligible
- 4. No individual will be given more than 3 awards across categories
- 5. Only successful financial digital transactions will be considered
- 6. Only financial transactions for Rs. 50 and above but not exceeding Rs. 3000 will be considered.
- 7. Winner will be notified via SMS and/email to mobile no. and/email address linked to the bank account
- 8. Transactions from RuPay Card (on POS & Ecomm.), USSD, UPI & AEPS will be considered
- 9. Programme includes both Interbank as well as Intrabank digital payments
- 10. Credit cards spends either at Consumer end or at Merchant end will not be covered under the program
- 11. Employees of NPCI and NITI Aayog and their immediate family members i.e. spouse, kids and parents will not be eligible to participate in the draw
- 12. By participating in the contest, the participant accepts the terms and conditions.
- 13. "CSB Rupay Debit Card" shall mean Debit card which has been issued by Catholic Syrian Bank and is valid and subsisting during the Offer Period.
- 14. Catholic Syrian Bank reserves the right to disqualify the Card Holder/s from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card.
- 15. No substitutions or exchange of Offer, other than what is detailed in the communication sent to the Card Holder/s shall be allowed.
- 16. All those who qualify will receive a communication to their registered email ID/Mobile number. Please update the latest mobile number & e-mail ID at your nearest CSB Branch.
- 17. Bank reserves the right at any time, without prior notice to add, alter, modify, change or vary all or any of these terms and conditions or to replace wholly or in part, the above Offer by another Offer, whether similar to above offer or not, or to withdraw it altogether.
- 18. All disputes, if any, arising out of or in connection with or as a result of the Offer or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Thrissur only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.
- 19. The Offer is non-transferable and non-binding.
- 20. Bank is not responsible or liable for any actions, claims, demands, losses, damages, costs, charges/expenses which a Participant may suffer/sustain/incur by participating in the Offer.
- 21. Bank further reserves the right to withdraw this Offer without notice anytime including in the event of force majeure circumstances i.e. act of God, war, earthquake, flood, fire, catastrophe, strikes or any event beyond its reasonable control.
- 22. Customers are requested to be accustomed, satisfy and agree to with these terms and conditions of the Offer before participating in or making any purchase in relation to this promotion. Participation in the Offer is discretion of the card holder.
- 23. If there are any queries, please call CSB Phone Banking service at 1800 266 9090(India) or 0422 6612300(NRI) from your landline or mobile between 8am to 8pm IST.